

G.A.I.C.

March 19, 2008

Attendees: *Brent Hoffman, James Lamphere, Dennis Meyer, Michelle Zuhlke, Brian Pillard, Maura Kelly-Tolzin, Terry Lowe, and Doug Thomas*

Approval Of Minutes:

The minutes for the January meeting were approved with no changes.

Statistics:

Web Trends (NT Stats)

Total NT Server hits were 11.7 million in the month of January, which was an increase of nearly two million from the December total. In the month of February, NT Server hits dropped nearly 9% to a total of 10,642,181 total hits. Urban Development almost doubled their stats with a total of 35,930 hits, which was an increase of 94.74%. We credit the huge increase to the fact that they have been placed in the Web home page hot box for Antelope Valley meetings. Communications increased 31.88% to a total of 2,321 hits in February. There were several agencies with significant drops in February. Parks and Recreation decreased 48.76% to 85,282 total hits. Planning had a total of 103,607 hits for a decrease of 33.18% for the month. City Council dropped 31.90% to a total of 74,192 hits. Purchasing fell 27.98% with 48,827 total hits. Information Services had 3,330 total hits, which was a decrease of 27.70%. Lancaster Manor continues to drop, and in February decreased another 26.31% to a total of 3,649 hits. The Health Department also took a drop in hits to a total of 59,096, which was a decrease of 25.23%. All twelve of the surrounding townships combined had a 23.62% decrease in total hits from the month of February.

Mainframe

The Multiprise Web hits in February totaled 462,207, which is about the same as in the month of January. Both the Water Department and The County Attorney's continue to show growth.

IMS/Images

The IMS/Image Server hits in January had an all time high total of 826,523 and in February remained high with total hits of 808,012.

CJIS

CJIS site hits had an all time high in the month of January with 1,429,172 total hits. In February, CJIS site hits had second highest totals ever with 1,346,307 total hits. Court Date Hits had total hits of 4,723, Accident Reports had 38,806 hits, and Criminal History Checks totaled 3,409.

Contractor Hits

Contractor Hits exceeded 15,000 in the month of January, but dropped back down to a monthly total in February of 13,621.

User Sessions

Total User Sessions in February were 507,349, which had a daily average use of 17,494.

Epayments:

Individual Verisign Activity

On the revenue side, February had total collections of \$168,569.22 from 3,496 non-tax transactions. Animal license renewals had 212 transactions with total collections of \$5,377. A total of \$13,580 was collected on line for 803 paid parking ticket transactions. There were 17 monthly parking cards totaling \$1,132.45 and 28 parking debit cards totaling \$1,200. There were also 197 Event Parking transactions that totaled \$5,361. A total of \$4,930 was collected from 493 on line Criminal History checks. Season Swimming Pool Passes collected \$4,905 in February from on line sales of 51 passes. Water/ Sewer collections totaled \$132,083.77 from 1,711 on line transactions.

Epos Activity - County Property Taxes

County Property taxes totaled \$234,754.07 from 109 transactions.

Verisign Summary Activity

Total Verisign collections in February for the City were \$168,569.22 and the County's collections totaled \$234,754.07, with a combined total of \$403,323.29 from 3,605 paid transactions.

Golf Application Update:

Terry announced that the golf application update should be ready to present to Parks and Recreation by the end of this month. The new Golf Tee Time Reservation system will be real time reservations. There will be a \$10 deposit required to reserve a tee time which will be applied to the golf fee. We would like to get the on line Tee Time Reservations portion up and going for the courses by early April. Eventually, they would like to add Gift Certificates, and possibly see some different options for members than non-members.

Webinar:

Terry, along with three of the other Digital Cities Survey winners will be doing a Webinar next week. Terry had talked to Robinette to see what could be made available to other Cities to help them climb to the top. The Webinar will be a 1 hour talk giving advise on what to do and what to avoid.

Next Meeting:

May 21, 2008